Back to Work Teams

About Back to Work

The Queensland Government’s two-year $150 million Back to Work Regional Employment Package (Back to Work) provides support for employers to take on new employees in regions outside of South East Queensland that are doing it tough. Payments up to $20,000 are available for businesses that employ eligible jobseekers. Opportunities for jobseekers to upskill and retrain for jobs to keep pace with a changing Queensland economy are also available.

Back to Work Teams

Back to Work Teams are based in all eligible regions to support both employers and jobseekers locally. Teams include an Employer Officer, a Jobseeker Officer and in some regions a Youth Jobseeker Officer. These regionally based teams work in collaboration with employers, service providers and community representatives to assist in building regional employment solutions that meet both current and emerging local needs.

Back to Work Employer Officers

Back to Work Employer Officers work with employers who are considering employing local jobseekers. This includes:

- identifying job opportunities and helping to articulate the skills/attributes required for the role
- helping them access the available supports to help fill vacancies, including working with schools, jobactives or Skilling Queenslanders for Work
- providing advice on available subsidies and supports and how to access them
- providing advice on the training opportunities and pathways available to increase skills and to assist workers to adapt to a changing employment landscape and
- supporting them to work with employees to foster retention, particularly of priority cohort jobseekers.

Back to Work Jobseeker Officers

Back to Work Jobseeker Officers work with jobseekers or those at risk of losing their jobs to:

- navigate the training system
- get career advice that helps them to find a job that suits them and
- find training that is linked to real jobs in the region
- help jobseekers to determine their individual skills as well as services and supports that may be of assistance
- provide independent advice on career and training opportunities
- help jobseekers navigate the training system and link them with training connected with jobs in the region and
- work effectively with new employees through the first 12 months of employment.

Regional Employment Networks

Regional Employment Networks have been established in every Back to Work region. These networks are a collective of local employers, jobseekers service providers and community representatives who work together to build regional capacity and create local opportunities. Should you wish to join a local network, please contact your local Back to Work Team.

Further information

To contact your local Back to Work Team or further information about the Back to Work Program:


Call: 13 QGOV (13 74 68)

Email: backtowork@treasury.qld.gov.au